

Safeguarding Adult Peer Review Action Plan

Dec 2014

| Area for Consideration | Action agreed | Timescale | Lead |
|---|---|---------------|---------------------------------------|
| 1. Leadership and Governance | | | |
| Effectiveness of whole system-oversight and governance? | Review of Safeguarding Adults to ensure compliance with Care Act 2014 and Integrated Care Organisation from 1 April 2015. | By April 2015 | Safeguarding Adult Board/BS/JF |
| Performance Management Information- rigour and consistency of partner reporting | Health and Social Care provide regular performance reports but other organisations do not. SAB has requested partners to consider what information would be helpful . | By April 2015 | Safeguarding Adult Board/BS/JF |
| Attendance and engagement of partners | Review of Safeguarding Adults to ensure compliance with Care Act 2014 | By April 2015 | Safeguarding Adult Board/BS/JF |
| Corporate identity and Board function | Review of Safeguarding Adults to ensure compliance with Care Act 2014 | By April 2015 | Safeguarding Adult Board/BS/JF |
| Training needs of elected members | Induction programme for Council members post May 2015 elections | July 2015 | BS/JF/JA |
| 2. Delivery | | | |
| Independent chairing of case conferences | Agenda item for decision at SAB following consultation with staff groups and consideration of best practice. | July 2015 | BS/JF/JA |
| SPOC capacity/staffing | Review of Safeguarding Adults to ensure compliance with Care Act 2014 and Integrated Care Organisation from 1 April 2015. | April 2015 | JF/JA |
| GP involvement | Finding the best way to involve GPs | April 2015 | DG |
| Standardisation of documentation in residential <i>and domiciliary</i> sector | Requirement of Standard Contract for services as commissioned. Consultation with providers re formats and implementation | April 2015 | ASC Commissioning Team (John Bryant) |
| Effective relationship with CQC | Ensure invited to SAB | Dec 2014 | JF |
| Exploration of perception of duplication in voluntary/community sectors | To be considered as part of ongoing development of voluntary sector | April 2015 | ASC Commissioning Team (John Bryant) |
| 3. User Involvement | | | |

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| Public awareness and role in Safeguarding | Development of improved information and access to it. Care Act Workstream on Info and Advice | April 2015 | |
| Role of Experts by Experience in domiciliary care | | | |
| Advocacy | Care Act requirement to establish advocacy to meet with requirements | April 2015 | JF |
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| 4. Shared Learning | | | |
| Feedback to CQC/Care providers following investigations | Ensure CQC invited to debriefs and provided with copies of action plans | Dec 2014 | JA |
| Increasing skills in chairing, minuting, involving service users | Ensuring training programme adequate | April 2015 | JA |
| Distilling service user feedback into practice | Review of all SA policies and protocols to align with Care Act and recent findings from Experts by Experience groups including Healthwatch | April 2015 | JA |
| 5. Domiciliary Care and Safeguarding | | | |
| Safety net for vulnerable people | To be developed through implementation of LWAH Prime contractor arrangements/SAB | Feb 2015- March 2016 | tbc |
| Narrative around good care | To be developed through implementation of LWAH Prime contractor arrangements/SAB | Feb 2015- March 2016 | tbc |
| Living Well At Home – engaging with voluntary sector | To be developed through implementation of LWAH Prime contractor arrangements/SAB | Feb 2015- March 2016 | tbc |
| Develop culture of innovation amongst providers | To be developed through implementation of LWAH Prime contractor arrangements/SAB | Feb 2015- March 2016 | tbc |
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SAB-Safeguarding Adults Board

BS- Bob Spencer, independent chair of SAB

JF- Julie Foster, Associate Director of Adult Social Services

JA- Jon Anthony, Operational Manager, Safeguarding Adults